Electronic Acknowledgement Receipt					
EFS ID:	12221065				
Application Number:	09477991				
International Application Number:					
Confirmation Number:	1039				
Title of Invention:	METHOD AND APPARATUS FOR PROCESSING WEB CALLS IN A WEB CALL CENTER				
First Named Inventor/Applicant Name:	BRYCE A. JONES				
Customer Number:	28004				
Filer:	Brian L. Arment/Jamie Cameron				
Filer Authorized By:	Brian L. Arment				
Attorney Docket Number:	1264				
Receipt Date:	05-MAR-2012				
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Application Type:	Utility under 35 USC 111(a)				
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## File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
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1	Extension of Time	EOT.pdf	47611	no	1
i Extension of fille	EO1.pui	c6e4842d23d4509a9df8660e9ad150c5e11 f0f3f	110		
Warnings:					
Information:			_		
2 1	Fee Worksheet (SB06)	Fee Transmittal.pdf	75738	no	1
2	2 Fee Worksheet (3500)	ree Hansiliittai.pui	7a5f746bfacad5916090ab5247f074 <i>7</i> b4e90 d828	110	'
Warnings:					
Information:					
3 Ammaal Driat File	Appeal Briof Filed	Appeal Brief.pdf	62656	no	16
3	3 Appeal Brief Filed	дрреавлет.ра	1db6e9dbd84a09800cc25fdeb905dab2e40 d6823	110	10
Warnings:					
Information:					
4 Fee Worksheet (SB06)	fee-info.pdf	30335	no	2	
4 Fee Worksheet (3000)	ree-iiiio.pai	fcd3c065a19753c1289d3214b06201bc24b dd267	110	2	
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## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.